



Dear Parents

July 2020

The team at Perry has returned to work, our warehouse is open and our customer service team is online. We are ready to deliver Ibstock Place School uniform and sports kit, so that you are prepared for the return to school.

The safest way to shop in 2020 is **online with delivery direct to your home**. You will find lots of help on our website to make it really easy for you to order the right sizes.

The Perry Online Shop: www.perryuniform.co.uk

- *Do you need an extra bit of **help**?* Have a look at our videos and step by step advice on how to order: <https://www.perryuniform.co.uk/how-to-order>
- *Are you not sure what **size** to order?* Use I-size, our intelligent sizing service, it recommends suitable sizes based on a child's body measurements.
- *Don't have a **measuring tape**?* Use our **NEW tape measure that you can print at home** it can be found on the .pdf sent with this letter. We also have a video showing how to measure your child: <https://www.perryuniform.co.uk/how-to-measure>
- *Already **know what sizes** you need?* You can select sizes yourself, using the individual garment sizing tabs for more information. If you prefer you can order two sizes, keep the best fit and use the free returns label to return the rest for a refund. Just log in or create your account to get started: <https://www.perryuniform.co.uk/customer/account/login>
- *Need a bit more **support or information**?* Visit the advice page on our website <https://www.perryuniform.co.uk/advice/> or email our customer service team who are ready to help you and answer any questions you might have: info@perryuniform.co.uk

Please be prepared....

The global pandemic has resulted in a number of challenges in the clothing industry, we are working to minimise the effect on our customers. We strongly recommend that if you need any new uniform or sports kit for the first few days of term you should place your **order before the 30th July**.

Ordering:

In these uncertain times we thought it would be helpful if we **extended our returns deadline**; all orders placed **before the 30th July may be returned by 30th September**, as long as they are in perfect condition and have not been worn.

We recommend that you use the tools on our website to help you order the right sizes.

- **If you need our help;** select "I need help to size my order". Provide your child's measurements and we will recommend the most suitable sizes to last 12-18 months.
- **If you prefer to choose sizes yourself,** select "I know what sizes I need to order" and use the sizing information provided in the individual size tabs below each garment.

Name tapes:

Embroidered name tapes are available to order throughout the year and we are able to sew them into all of the items that you order. Subject to demand, the "sew-in" service is available for orders placed before **14th August 2020**.

If you have any questions or feedback please let us know as soon as you can. We are here to help and you can reach us by email: info@perryuniform.co.uk

We're ready and waiting to hear from you!